

## Two Bicycles and a Map, Ltd., Guidelines and Cancellation Policy 2018 ---- Please read carefully

**Welcome--** Two Bicycles and a Map, Ltd., produces cycling tours in some of the most beautiful places in the world. The tours are geared for the independent and adventurous cyclists. We are here to help you have a wonderful cycling experience!

**Tour prices\*:** Tour prices are based on double occupancy (2 persons) per room. There will be a very limited number of single rooms available for an additional fee supplement. We can arrange for single tour participants to share a room. If a shared room does not become available, you will be billed for single supplement fee 60 days before your date of departure. European living standard and services may differ from those in US, often in delightful ways. While every effort is made to reserve only twin-bedded rooms, it may occasionally happen that a hotel provides some double-bedded rooms instead. These rooms will be allocated to couples. Please note that in Europe it is standard policy that hotel rooms are not available for check-in before 3 PM. **\*Tour prices subject to change due to foreign currency exchange-rate fluctuations.**

**Deposits and payments:** To confirm your reservation each tour participant must complete the **Reservation Form** (printable from the website) and include a \$220 per person **nonrefundable deposit**. After we have received your deposit, we will mail you additional paperwork including the tour Registration Form (2 pages), which must be completed, signed and returned to us promptly to process your registration. We will also invoice you for the remainder due with specific payment deadline dates. Sorry we are unable to accept credit card payments.

**Payment due date:** We must receive your final payment in our office **119 days before the start of the tour**. If payment in full is not received on or before **119 days**, a \$55 late fee will be applied to your account. If your account remains delinquent as of **74 days**, you will forfeit all fees paid, and your tour registration will be canceled. Check your invoice to note the deadline dates.

**Hotels:** Many of the hotels are small two and three star hotels family run hotels. We will stay a minimum of two nights at each hotel. This will give you the opportunity to decide what you would like to do on your day off. You can choose to bike to a nearby site or explore the town on foot, shop or just relax. You decide!

**Meals:** Tour participants will receive breakfast every morning, which will range from continental to buffet style. You are on your own for all lunches and most dinners except for group dinners. Some of the overnight hotels will have restaurants, or they will reside within walking distance to village restaurants or groceries. There will be a range of restaurants available along the route and in each overnight town, choose whatever style restaurant fits your budget. For lunch, you may wish to grab picnic fixings in a local market, and enjoy a simplistic meal at a different spectacular location every day, the Europeans have perfected this.

**Maps/Daily Briefing:** Riders will be given maps with a daily-suggested route and a trip itinerary booklet. Each morning at breakfast there will be a route briefing. You may decide to follow the suggested route or explore on your own. The choice is yours!

**Bicycle rental:** All participants will receive a custom fit—hybrid style bicycle (with removable handlebar bag, repair kit, small pump, and rear rack). Please bring your own lock, helmet, water bottles and panniers. You may also bring your own pedals (clipless or regular) and saddle.

**Ground transportation:** All participants will receive ground transport from Chinon Hotel to the Paris Hotel.

**SAG/Luggage service:** We will move your luggage each day to the next hotel, so that all you have to do is to ride your bicycle and explore the sites that interest you. If you need us during the day, just call us from any phone; our van is just a phone call away.

**Luggage:** is limited to one (1) small suitcase with wheels and one (1) carry-on bag. Space on the luggage van is limited. **Therefore, your wheeled suitcase (carry-on style) should not exceed the dimensions of 22”X14”X 9” and not weight more than 40 lbs.** You will be responsible for all carrying or hauling of your luggage. You will be responsible for moving your luggage and in and out of all hotels into the luggage van, and in and out of all ground transportation (i.e. motor coaches). Most hotels we stay at do not have elevators or porters, **HOWEVER MOST DO HAVE WINDING STAIRS**, (this is normal for Europe). Please plan accordingly. Pack light and pack smart! This will save you much pain and difficulty. When packing for this trip, bring only the necessary bicycle and clothing items that you will need. Allow extra room in your luggage for any items/gifts you may purchase, and wish to bring back with you to the U.S. (You will receive more information on packing).

**Tour does not include:** Transportation and/or airfare to the **staging hotel** and from the final **Hotel in Paris to Paris Airport** are not included. Passport fees are not included. Phone calls, laundry, beverages, food not on the regular breakfast menu, (these extra items will be billed to you before leaving the hotel). All lunches, dinners are not included (except for group dinners), and all other items that are personal in nature are at the participants expense.

**Health:** By sending a deposit, you certify that you do not have any physical condition or disability that would create a hazard for you or other travelers. Two Bicycles and a Map, LTD reserves the right to decline accepting or retaining any tour participant whose health or actions impede the operation of the tour or the welfare or enjoyment of fellow travelers.

**Insurance:** Health Insurance is mandatory for all travelers. It is compulsory that all tour participants are insured against personal accident and medical expenses. Check with you insurance about overseas coverage. Tour participants should consider purchasing traveler's insurance that covers baggage, theft, loss, vandalism, trip interruption and trip cancellation insurance. Trip cancellation insurance reimburses you for certain nonrefundable travel costs should you need to cancel your tour registration due to illness or accident. Trip interruption insurance reimburses you for certain nonrefundable costs should you have to return home due to certain personal reasons or illness. Contact a travel agent or the numbers listed below. Two Bicycles and a Map, Ltd does not endorse any of the policies listed. If you are interested in obtaining trip insurance you should inquire about specific coverage and conditions with each specific company--Access America: 800 284-8300; CSA Travel: 800 348-9505; Travelex: 888 457-4602; Travel Guard 800 826-1300; Travel Insured: 800 2433174; Universal Travel Protection: 888 795-1561

**A valid passport** is required of all tour participants. A U.S. passport is valid for ten years. Make sure your passport is current. If you don't have a passport, apply for one as soon as possible. A passport may take 6 to 10 weeks to process. To apply, you can contact either your local passport office, designated federal or state clerk of court, or selected post offices. At this time, U.S. citizens do not require visas, or vaccinations to enter France.

#### **Two Bicycles and a Map, Ltd., Cancellation Policy**

**Tour cancellations must be in writing, and be received in our office on or before the cancellation date indicated below.** Because Two Bicycles and a Map, Ltd., is required to make reservations to hotels and ground transportation well in advance of the tour departure date; and since costs are incurred with respect to the date of an applicants cancellation, the following fee structure applies to each tour participant:

#### **Cancellation Date**

On or before 119 days before start of tour:  
On or before 74 days before start of tour:  
After 74 days before start of tour:

#### **Refund**

Full refund of total fees paid, less non-refundable deposit.  
50% refund of total fees paid, less non-refundable deposit.  
No refunds

**Tour participants' responsibilities:** Be physically fit; in good health; be able to bike a minimum of 45 miles every other per day; to have a spirit of flexibility, adventure, and good humor; to bring appropriate clothing and gear as advised; to enjoy yourself; relax and have fun!

**Minor alterations by Two Bicycles and a Map:** We reserve the right to be able to adjust and have a degree of flexibility, arranging the services, facilities and transportation we provide if we think it is necessary, particularly when due to changes by suppliers. We will use our best judgment to ensure that none of the ingredients of your tour has to be altered. The itinerary is put forward as a statement of intention only, not as representations or undertakings that they will be carried out.

**During Tour:** Two Bicycles and a Map, Ltd shall claim no responsibility for or refund any monies to a tour participant who leaves the tour prior to its completion. If a participant must leave the tour after it has begun, that participant will be solely responsible for making alternative arrangements, and for any additional fees incurred for lodging, ground or airline transportation.

In the spring, you will receive trip preparation information.

Happy cycling,  
Eric and Kathy Schramm